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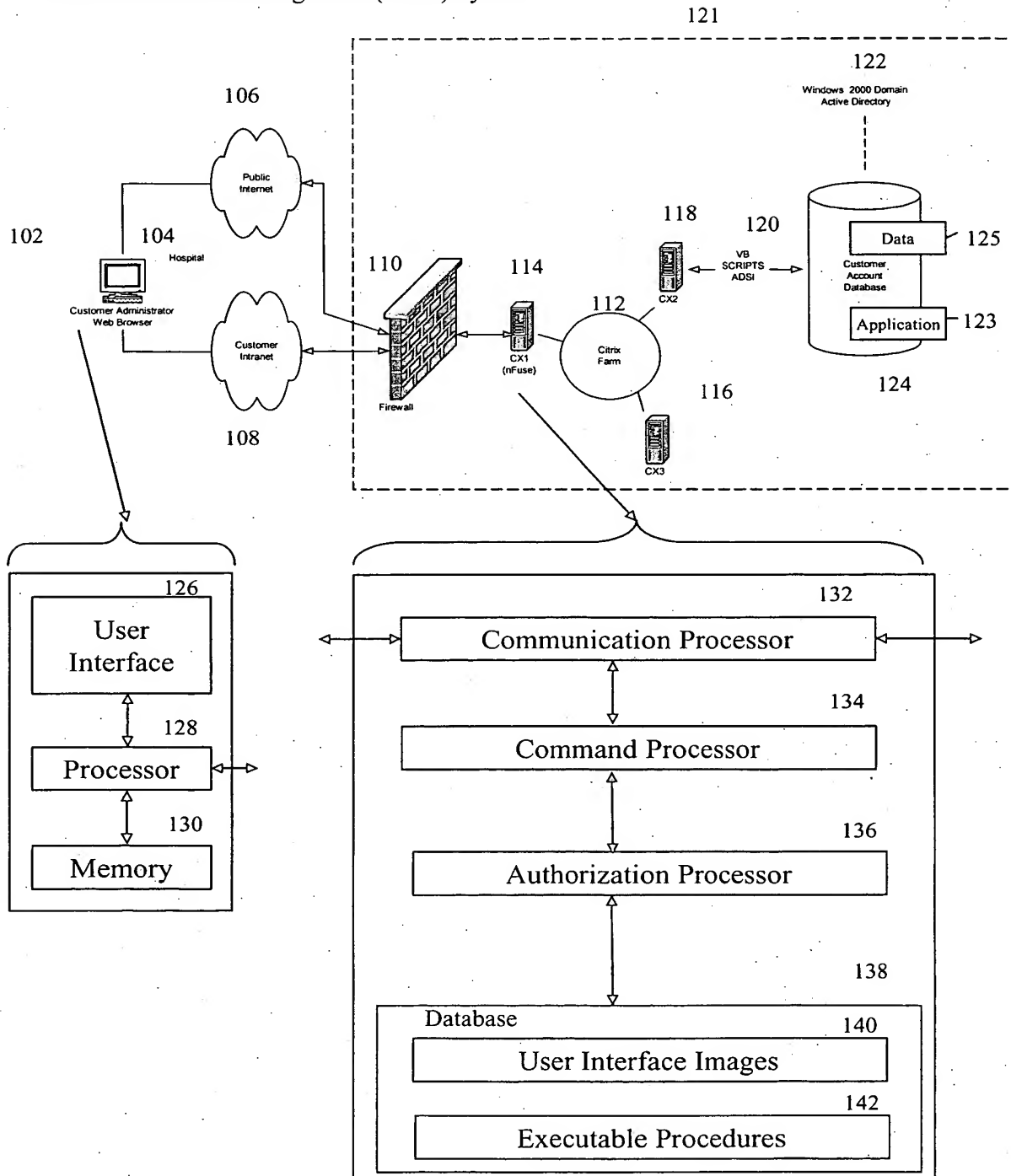
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FIG. 1

100

Customer Account Management (CAM) System



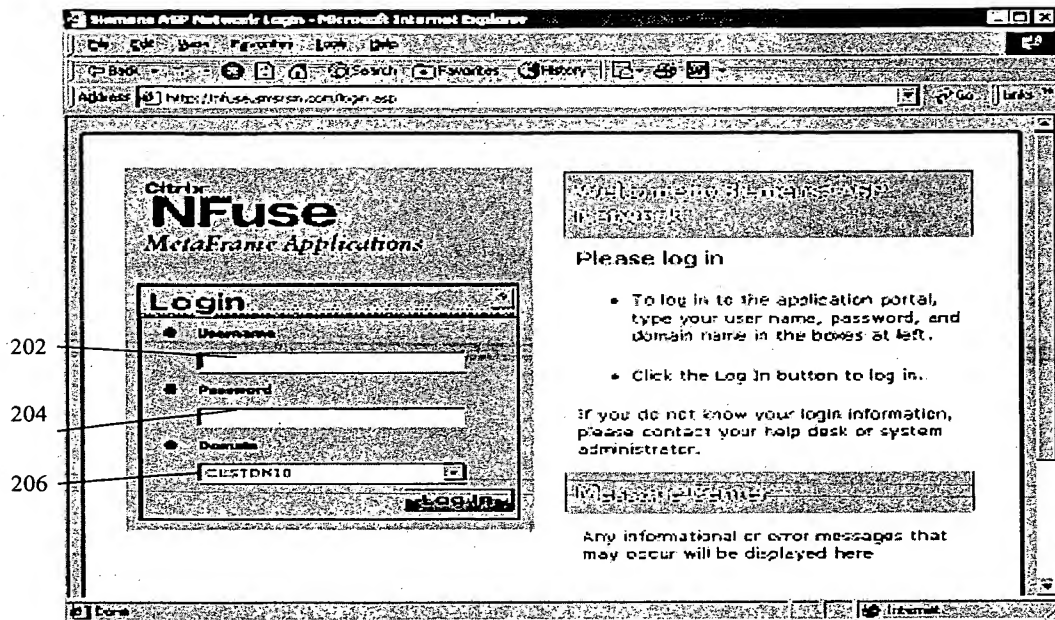
2003P00652US01

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FIG. 2

200

User Interface Window Providing User Login Access



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300
User Interface Window Providing an Application

FIG. 3

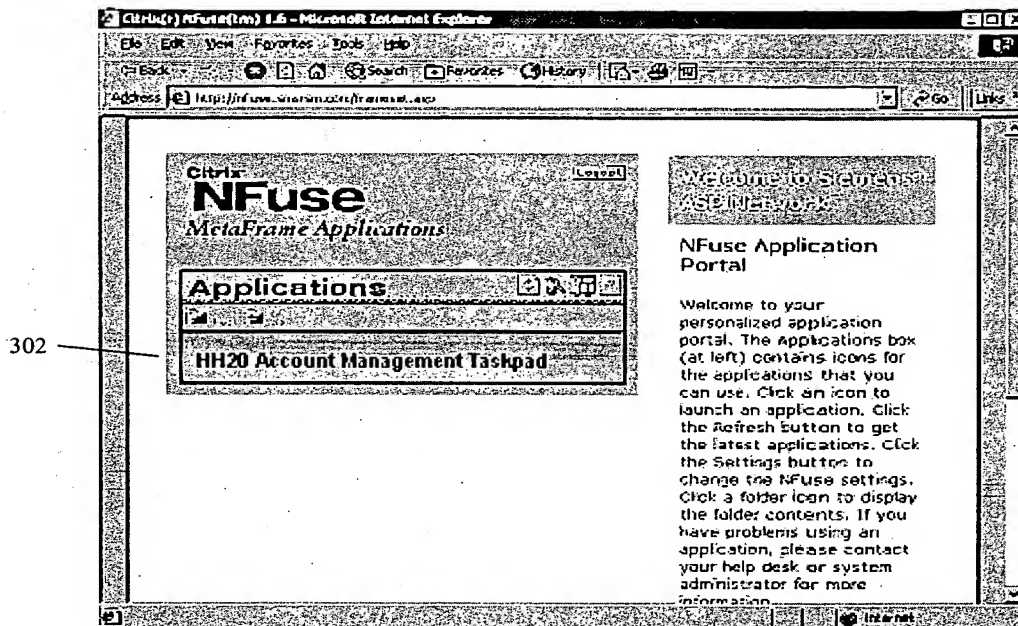
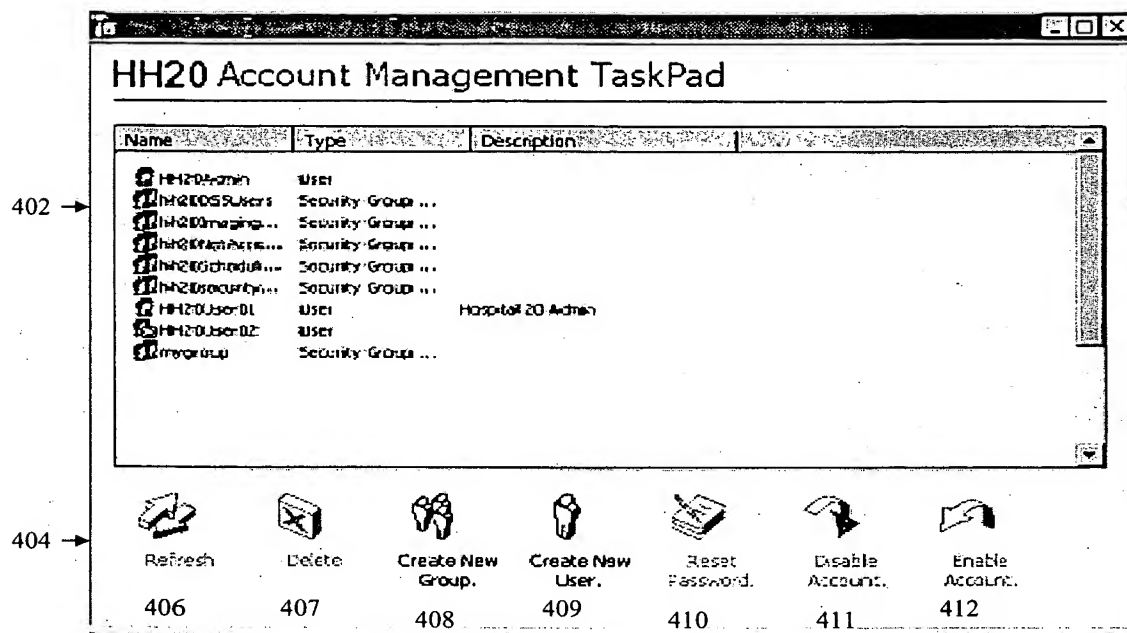
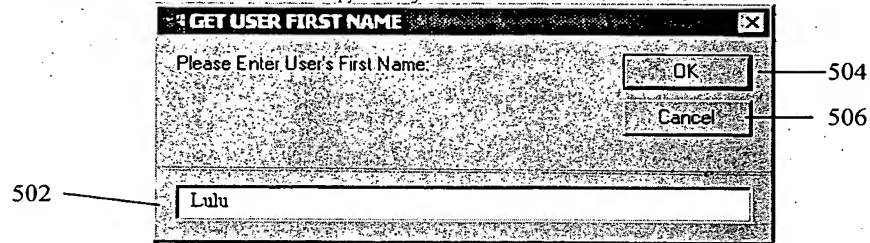


FIG. 4

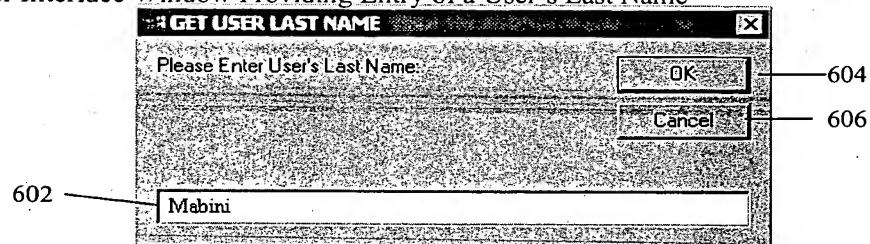


500

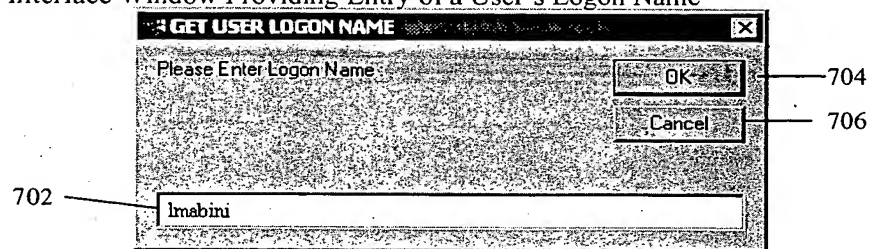
User Interface Window Providing Entry of a User's First Name

FIG. 5600

User Interface Window Providing Entry of a User's Last Name

FIG. 6700

User Interface Window Providing Entry of a User's Logon Name

FIG. 7800

User Interface Window Providing Confirmation of a User's Logon Name

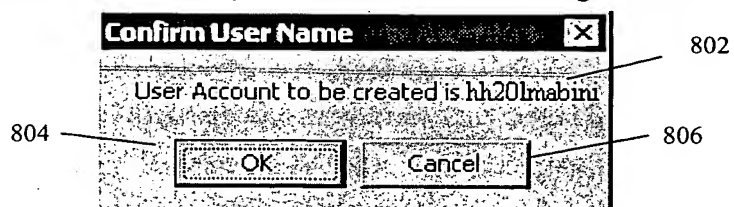
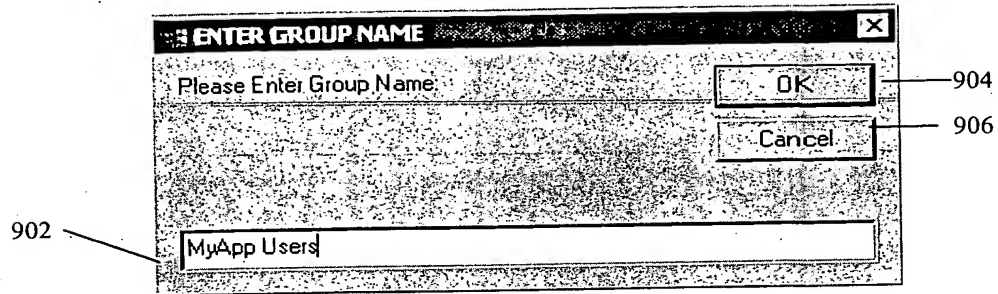
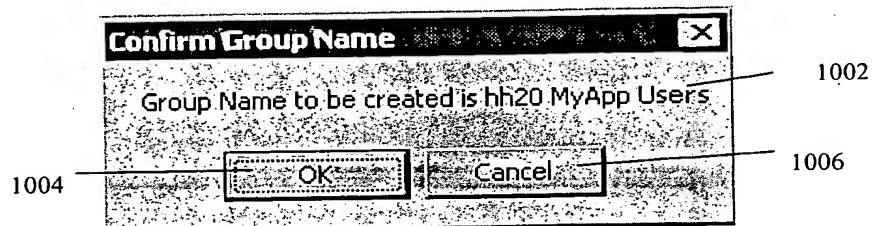
FIG. 8

FIG. 9900

User Interface Window Providing Entry of a Group Name

**FIG. 10**1000

User Interface Window Providing Confirmation of a Group Name



1100

User Interface Window Providing Reset of a User's Password

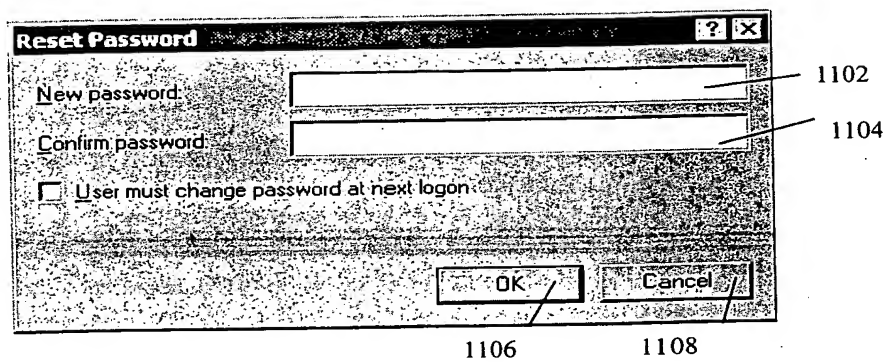
FIG. 11

FIG. 12

1200

User Interface Window For Adding User Accounts to a Group

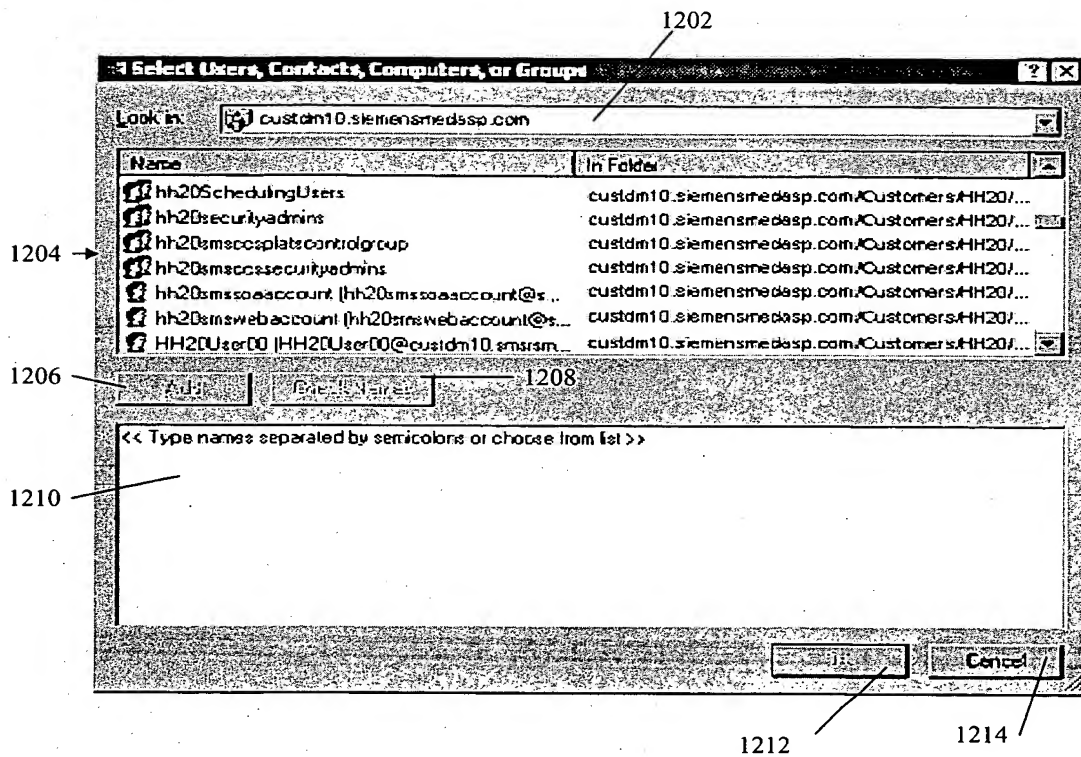
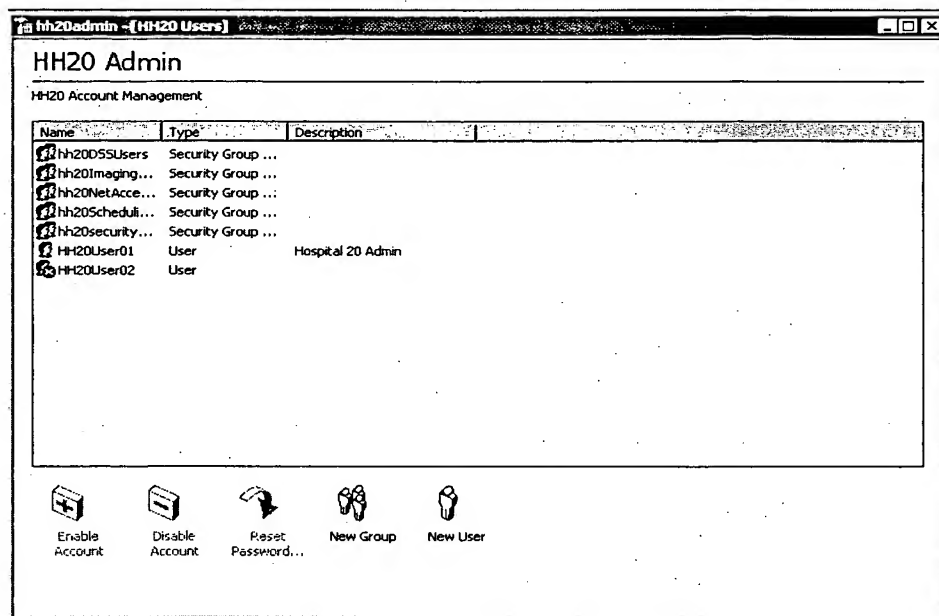


FIG. 131300

Microsoft Management Console (MMC) Providing Administrative Tools

1302 ►

1304 ►



1400

User Interface Window for Installing a Client Application

FIG. 14

